

5th Annual

Risk Management in Government Congress

Delivering organisational outcomes through effective risk management

20-21 March 2019, Royce Hotel Melbourne

International keynote addresses:



Dr Stefan Brem,

Head of Risk Analysis and Research Coordination, Federal Office for Civil Protection, Federal Department of Defence, Civil Protection and Sport, Switzerland



Tamsin Mills,

Senior Sustainability Specialist, City of Vancouver



Jo Macdonald,

Head of Risk Management Division, Department for Work and Pensions, UK
(Live via Skype)



An expert speaking panel:

Darren Box, First Assistant Secretary, Governance and Reform, **Department of Defence**

Bronwyn Davies, Chief Auditor, **Airservices Australia**

Anthony Kitzelmann, General Manager & Chief Information Security Officer, **Australian Digital Health Agency**

Danny Williams, Chief Risk Officer, **Defence Housing Australia**

Elisa Chian, Manager Risk and Financial Policy, **Special Broadcasting Service**

Sharon Sidhu, Manager, Audit & Risk, **Australian National University**

Tim Hainsworth, Manager Governance & Risk, **Civil Aviation Safety Authority**

Colin Radford, Chief Executive Officer, **Victorian Managed Insurance Authority**

Mike van der Graaf, General Manager, Risk & Performance Measurement, **Treasury Corporation of Victoria**

Maria Ross, Manager, Risk, Audit and Security, **Department of Treasury and Finance SA**

Michelle Egan, Manager, Governance, Risk & Policy, **NSW State Emergency Services**

Brendan Geary, Executive General Manager Enterprise Governance & Risk, **V/Line**

Sheena Frost, Strategic Director Corporate Services, **City of Casey**

Binda Gokhale, Chief Financial Officer, **Wyndham City Council**

Anne Davis, Risk & OHS Coordinator, **Mitchell Shire Council**

Todd Hopwood, Governance, Risk & Corporate Planning Manager, **Willoughby Council**

This congress will provide key insights and practical solutions for:

- Gaining executive buy-in to effectively drive organisational risk management
- Integrating risk into enterprise governance and strategic decision making
- Using risk to enhance efficiency of operations
- Creating and spreading a positive risk culture throughout your organisation
- Developing protection and resiliency for critical infrastructure
- Building resilience and adapting to climate change

Gain more from your conference experience and join two outstanding workshops:

Workshop A: Developing and implementing a climate adaptation strategy for your organisation

Workshop B: Critical Infrastructure Protection: Protecting our own enterprise and the society beyond

REGISTER NOW!



+61 2 9279 2608



register@intrepidminds.com.au



www.intrepidminds.com.au



5th Annual Risk Management in Gov

Conference Day One - Wednesday, 20th March

- 8.30 **Registration**
- 9.00 **Opening remarks from the Chair**
- 9.10 **International Keynote Address**
Developing protection and resiliency for critical infrastructure
- Identifying critical infrastructure and their processes and functions
 - Prioritisation based on sound analysis of risks to critical infrastructure
 - Enhancing collaboration to improve risk analysis and warning systems
 - Continuously monitoring risk and improving resiliency
- Dr Stefan Brem**, Head of Risk Analysis and Research Coordination, **Federal Department of Defence, Civil Protection and Sport, Switzerland**
- 9.55 **Integrating risk into enterprise governance and strategic decision making**
- Incorporating risk into decision making processes to drive business improvements
 - Engaging with management to deliver effective responses to risks
 - Fulfilling compliance obligations
 - Enabling management to prepare for change by anticipating emerging risks and assessing potential impacts
- Darren Box**, First Assistant Secretary, Governance and Reform, **Department of Defence**
- 10.40 **Morning Tea**
- 11:10 **Gaining executive buy-in to effectively drive organisational risk management**
- Understanding and capturing the risks that matter most to upper management
 - Communicating the benefits of risk management to senior stakeholders
 - Obtaining managerial support, funding, and engagement to implement risk strategies
 - Effectively reporting risks, strategies, and accomplishments
- Sharon Sidhu**, Manager, Audit & Risk, **Australian National University**
- 11.55 **Using risk to enhance business operations**
- Aligning your risk approach to strategic business goals
 - Shifting away from the reactive approach of threat mitigation to risk anticipation
 - Incorporating risk into resource management to improve efficiency
 - Utilising risk to pursue service delivery opportunities
- Tim Hainsworth**, Manger Risk & Governance, **Civil Aviation Safety Authority**
- 12.40 **Lunch**
- 13.40 **Combining audit and risk to strengthen risk controls**
- Delivering the organisational risk strategy
 - Analysing the effectiveness of enterprise risk strategy
 - Assessing organisation culture and identifying areas for improvement
 - Identifying indicators of emerging risks
- Bronwyn Davies**, Chief Auditor, **Airservices Australia**
- 14.25 **Utilising data analytics to understand and manage risk**
- Collecting and managing data for risk management
 - Using quantitative analyses to verify perceived importance of risks
 - Utilising analytics in providing actionable reports
 - Quantifying the effects of implemented strategies
- Mike van der Graaf**, General Manager, Risk & Performance Measurement, **Treasury Corporation of Victoria**
- 15.10 **Afternoon Tea**
- 15.40 **International Keynote Address** 
Developing and applying risk appetite
- Aligning risk appetite with strategic goals and defining tolerances
 - Incorporating risk appetite statement within governance policies
 - Using risk appetite to develop organisational values and enhance productivity
 - Monitoring changes in risk relative to tolerance thresholds
- Danny Williams**, Chief Risk Officer, **Defence Housing Australia**
Elisa Chian, Manager Risk and Financial Policy, **Special Broadcasting Service**
Mike van der Graaf, General Manager, Risk & Performance Measurement, **Treasury Corporation of Victoria**
Brendan Geary, Executive General Manager Enterprise Governance & Risk, **V/Line**
Sheena Frost, Strategic Director Corporate Services, **City of Casey**
- 16.25 **Creating and spreading a positive risk culture throughout your organisation**
- Changing perceptions of compliance and risk management
 - Making risk relevant to the audience to capture attention
 - Developing staff awareness of their role in risk management
 - Encouraging reporting by streamlining the reporting process
- Binda Gokhale**, Chief Financial Officer, **Wyndham City Council**
- 17.10 **Closing remarks and end of conference day one**

Government Congress - Melbourne, 2019

Conference Day Two - Thursday, 21st March

- 9.00 **Opening Remarks from the Chair**
- 9.10 **International Keynote Address**
Measured risk taking to achieve efficiency and maximise upside
- Automating controls to deliver greater efficiency – reducing FTE and increasing detected fraud and error
 - Innovating ‘process’ to reduce costs and increase productivity by focusing effort towards greatest reward
 - Creating competition for compliance with ‘rules’ to achieve a step change in costs and legal risks
 - Decisive pro-activity to reduce prevarication and execute challenging project milestones
- Jo Macdonald**, Head of Risk Management Division, Department for Work and Pensions, UK
- 9.55 **International Keynote Address**
Adapting to climate change and developing resilience and responses to sea level rise
- Assessing near to mid-term risks of climate change and vulnerability
 - Developing strategies to mitigate risks of coastal flooding
 - Engaging with stakeholders to implement projects
 - Building resilience to sea-level rise
- Tamsin Mills**, Senior Sustainability Specialist, City of Vancouver
- 10.40 **Morning Tea**
- 11.10 **Navigating the landscape of shared risk in collaborative relationships**
- Collaborating with internal and external stakeholders to obtain a shared understanding of risk perspectives
 - Assigning responsibilities for risk mitigation and response through clear guidelines
 - Establishing appropriate mechanisms for information sharing
 - Monitoring stakeholder operation of risk management
- Maria Ross**, Manager, Risk, Audit and Security, Department of Treasury and Finance SA
- 11.55 **Global market trends in risk transfer and insurance**
- Allocating risk equitably
 - Utilisation of alternative risk transfer solutions by governments around the world
 - Adapting to a changing risk environment
 - Outlook for risk transfer and insurance in the public sector
- Colin Radford**, Chief Executive Officer, Victorian Managed Insurance Agency
- 12.40 **Lunch**
- 13.40 **Cybersecurity: Building resilience in a digital environment**
- Understanding the evolving digital landscape to identify and manage risks
 - Assessing, reducing, and monitoring vulnerability to attack
 - Building and maintaining adequate defences to internal and external threats
 - Keeping risk management up-to-date in the face of rapid technological change
 - Responding swiftly to potential breaches
- Anthony Kitzelmann**, General Manager & Chief Information Security Officer, Australian Digital Health Agency
- 14.25 **Software tools for enhancing efficiency of risk management processes**
- Selecting the right software for your organisation
 - Programs for mapping and capturing risk within your organisation
 - Defining risk criteria
 - Managing and updating your risk register
 - Tools for monitoring and reporting
- Anne Davis**, Risk & OHS Coordinator, Mitchell Shire Council
- 15.10 **Afternoon tea**
- 15.40 **Incorporating risk management into project management**
- Identifying and analysing risks as a feature of project planning
 - Determining responses to identified risks
 - Engaging with stakeholders to determine risk appetite and strategy
 - Monitoring risk and responding accordingly over a project life-cycle
- Todd Hopwood**, Governance, Risk & Corporate Planning Manager, Willoughby City Council
- 16.20 **The journey towards risk maturity: a case study from the NSW State Emergency Services**
- In 2016 the NSW SES had a good risk policy, comprehensive risk guidelines and an ICT system for risk and performance. So why weren't we making good risk-based decisions?
 - A case study of the practical changes we made to improve risk maturity in an organisation under stress
- Michelle Egan**, Manager, Governance, Risk & Policy, NSW State Emergency Services
- 17.10 **End of conference day two**

Post conference Workshops - Friday 22nd March

Workshop A: 9.00 – 12.00

Developing and implementing a climate adaptation strategy for your organisation

A decade ago, no environmental risks made the top ten list of global risks in the World Economic Forum's Global Risk Report. Ten years later, environmental risks occupy 3 of the top 5 spots: lack of progress on climate adaptation and mitigation, extreme weather events and natural disasters.

In North America, municipal governments have been leading the way on preparing for the impacts of climate change with other levels of government, organizations and businesses quickly following suit. Traditional corporate risk management and emergency management and the new player in the game, resilience, are all working slightly at odds with great opportunities for integration.

The workshop will be interactive, walking participants through a process of identifying climate impacts, risks and vulnerabilities and potential solutions. Delegates will learn::

- What type of information inputs can be used
- How to move from climate science to risk management
- How to engage stakeholders throughout the process
- Opportunities to integrate and mainstream climate change adaptation

About your workshop leader:



Tamsin Mills,
Senior Sustainability Specialist,
City of Vancouver

Tamsin is a Registered Professional Planner with over ten years of experience as a planner, project manager, facilitator and sustainability specialist with municipal and provincial levels of government, First Nations and the private sector. Her experience ranges from marine parks planning to watershed-level sustainability planning with First Nations to urban development planning. Tamsin has developed an internationally recognised expertise in climate change adaptation and natural hazard risk management and communication. Tamsin has worked with big cities such as Toronto and Vancouver on climate change adaptation as well as small communities such as Squamish on natural hazard risk. She has spoken at over 100 conferences and webinars on climate change adaptation including international resilience conferences in Germany and Spain.

Workshop B: 13.00 – 16.00

Critical Infrastructure Protection: Protecting our own enterprise and the society beyond

As an operator of a critical infrastructure you are intensively occupied with the protection of your enterprise: There are extensive directives and standards in various sectors indicating which measures have to be taken and which security levels have to be achieved. However, many of these considerations and plans only address individual aspects like: How can protection be achieved against specific hazards like flooding or cyberattacks? How can the escape of harmful substances be avoided?

The "Guideline for the Protection of Critical Infrastructure" goes one step further: The focus is on a holistic protection against relevant hazards and the consideration of all conceivable measures – from organizational adjustments to structural-technical provisions. These guidelines cover a range of infrastructure including: ICT, transport, water, energy and health.

In order for you as an operator of critical infrastructure to assume social responsibility as well, you must also take into account those risks that are of great importance for the general public.

This workshop will introduce a comprehensive approach on how to holistically assess an enterprise's vulnerability and risk landscape and how to reduce the risks to your own company and the society beyond. Delegates will learn to:

- Designate relevant processes and assess related hazards
- Identify suitable risk reduction measures
- Engage with peers from the sector and relevant public authorities

Stefan will work through an executive version of the "Guideline for the Protection of Critical Infrastructure" and will provide real life examples from Switzerland. The participants are highly encouraged to bring examples, experience and challenges they face within their own organization, theory and practice for discussion and consideration. The workshop will be held under Chatham House rule to ensure that we can discuss these issues in a candid, but confidential manner.

About your workshop leader:



Dr Stefan Brem,
Head of Risk Analysis and
Research Coordination,
Federal Office for Civil Protection,
Federal Department of Defence,
Civil Protection and Sport,
Switzerland

Since 2007, Dr Stefan Brem has led the section Risk Analysis and Research Coordination at the Swiss Federal Office for Civil Protection (FOCP). In 2016, he also became Deputy Head of the Policy Division. His section is responsible for the implementation of the national strategy on Critical Infrastructure Protection (CIP) and the realisation of risk and vulnerability assessments in critical sub-sectors based on the national strategy on the protection of Switzerland against cyber risks. His responsibilities also include a national disaster risk assessment covering an all-hazard approach including a comprehensive hazard catalogue, hazard files, impact and risk diagrams. This supports the Cantons (constituent states) with their civil protection related risk assessments and preparedness planning

10 REASONS why you cannot afford to miss this conference!

- | | |
|---|---|
| 1. Discover how the UK Department of Work and Pensions uses risk-based approaches to increase operating efficiency and productivity | 6. Join our panel discussion on how to develop and apply a risk appetite that aligns with strategic goals and enhances organisational values |
| 2. Get an inside look into how the Department of Defence incorporates a risk mindset into strategic decision making to deliver business improvements and effective risk management | 7. Explore the road from risk assessment to mitigation and resilience in implementing a robust climate change adaptation plan with the City of Vancouver |
| 3. Learn different approaches to analysing and monitoring risk to critical infrastructure assets from the Swiss Federal Department of Defence, Civil Protection and Sport | 8. Avoid the pitfalls of differences in risk perspective and priorities in collaborative relationships |
| 4. Delve into data analytics and quantitative approaches to understanding and managing risks and measuring the effectiveness of mitigation strategies | 9. Hear about engaging with senior management and executives to gain their support for implementing effective risk management strategies |
| 5. Find out how the Australian Digital Health Agency develops and maintains resilience in the face of ever-evolving digital and cyber threats | 10. Gain insights into achieving a healthy balance of risk and reward to add value to your organisation through risk management |

SPONSORSHIP OPPORTUNITIES


The 5th Annual **Risk Management in Government Congress** will bring together senior executives and key decision makers from three levels of the public sector across Australia, that are taking active steps to implement more effective risk management systems throughout their organisations. This Congress will deliver you a unique opportunity to position your business with audiences that are making key decisions in public sector risk and financial management.


To ensure you have a prominent place at this leading public sector event, and stand apart from your competitors, contact our sponsorship team now on **02 8003 4588** or email sponsorship@intrepidminds.com.au who will be happy to tailor a package to meet your needs.


Hear what past delegates have said about Intrepid Mind's events:


- "I enjoyed this conference because it included a broad range of topics from different perspectives."
– **Christina Skoumbourdis**, Fraud Control Manager, **Department of Foreign Affairs and Trade**
- "The Conference was very insightful. I feel as though I can go back with new ideas and initiatives – which is great!"
– **Tony Rocca**, Manager, Finance and Governance, **Maroondah City Council**
- "It gave good insight into some of the shared difficulties a diverse range of organisations have in communicating risk to different stakeholders."
– **Hamish Rodgers**, Senior Adviser, **NZ Department of Prime Minister and Cabinet**
- "I found it highly relevant, current for my work, responsibilities, and goals. I have received some key take home and actions which I am in the process of implementing."
– **Jess Orr**, Project Manager, Special Projects, **Byron Shire Council**
- "Good opportunity to look at what other agencies are doing. Came across different ways of managing risk, from leadership to process."
– **Naheed Nasir**, Assistant Director, Audit, **Department of Human Services**
- "The presenters were all very engaging and offered some fantastic insights."
– **Ben Johnson**, Risk Consultant, **Corruption and Crime Commission**

REGISTER NOW – 4 easy ways to register

 www.intrepidminds.com.au

 register@intrepidminds.com.au

 +61 2 9279 2608

 Suite 302, 32 York St, Sydney NSW 2000

GROUP BOOKINGS

Why not send your team?

If you send 3 delegates
SAVE 10%

If you send 6 delegates
SAVE 15%

If you send 10 delegates
SAVE 20%

VENUE DETAILS

Royce Hotel

379 St Kilda Road
Melbourne VIC 3004
Telephone: +61 3 9677 9900
Email: info@roycehotel.com.au

TRAVEL & ACCOMMODATION

We have negotiated a special room rate for attendees of the Risk Management in Government Congress. Please contact Intrepid Minds for further information.

YOUR DETAILS

Mr/Ms/Mrs/Dr: _____
FIRST NAME FAMILY NAME

Email: _____

Yes I do wish to receive any updates on relevant events via email

Position: _____

Organisation: _____

Address: _____

State: _____ Postcode: _____

Tel: () _____ Fax: () _____

TERMS AND CONDITIONS

Cancellation Policy

1. If you are unable to attend a substitute delegate is welcome at no extra charge.
2. Course documentation will be made available for any delegate who is unable to attend and has paid in full.
3. A full refund is available for those who cancel in writing (letter, fax or email) 2 weeks prior to the event less \$400 (inc GST) service charge. Unfortunately no refunds will be given 15 days before the event.
4. Full refunds will be given to registered delegates for any event cancelled by Intrepid Minds Pty Ltd.
5. Intrepid Minds reserves the right to alter the program including the substitution or cancellation of speakers and topics, and the alteration of the date and / or venue.

Privacy Policy

Any information that you provide in registering for this event is being collected by Intrepid Minds Pty Ltd ABN 59 146 953 924. This information will be held in the strictest of confidence and will be used to provide you with further information about Intrepid Minds events and services. Please tick here if you do not wish to receive any further information about Intrepid Minds events and services. From time to time Intrepid Minds may also share your information with other professional organisations (including event sponsors) to promote similar products and services. Please tick here if you do not want your details to be passed on. To amend your details, advise of any duplication or to opt out of any future mailings please contact our database department by emailing database@intrepidminds.com.au.

BRING YOUR TEAM MEMBERS AND SAVE

	Name	Job Title	Telephone
1			
2			
3			

BOOK NOW

www.intrepidminds.com.au

*payment due within 14 days

PACKAGE <small>(Please tick conference package)</small>	EARLY BIRD RATE Until 21 December			SUPER SAVER RATE Until 1 February			SAVER RATE Until 1 March			STANDARD RATE After 1 March			NUMBER OF DELEGATES
	PRICE	GST	TOTAL	PRICE	GST	TOTAL	PRICE	GST	TOTAL	PRICE	GST	TOTAL	
<input type="checkbox"/> 2 day conference	\$1,695	\$169.50	\$1,864.50	\$1,895	\$189.50	\$2,084.50	\$2,095	\$209.50	\$2,304.50	\$2,295	\$229.50	\$2,524.50	
<input type="checkbox"/> 2 day conference + 1 workshop	\$2,095	\$209.50	\$2,304.50	\$2,295	\$229.50	\$2,524.50	\$2,495	\$249.50	\$2,744.50	\$2,695	\$269.50	\$2,964.50	
<input type="checkbox"/> 2 day conference + both workshops	\$2,495	\$249.50	\$2,744.50	\$2,695	\$269.50	\$2,964.50	\$2,895	\$289.50	\$3,184.50	\$3,095	\$309.50	\$3,404.50	
<input type="checkbox"/> 1/2 day workshop only	\$600	\$60.00	\$660.00	\$650	\$65.00	\$715.00	\$700	\$70.00	\$770.00	\$750	\$75.00	\$825.00	
<input type="checkbox"/> Both workshops	\$1,095	\$109.50	\$1,204.50	\$1,195	\$119.50	\$1,314.50	\$1,295	\$129.50	\$1,424.50	\$1,395	\$139.50	\$1,534.50	

PAYMENT DETAILS

Method of payment: (Please note payment is required prior to the event)

Bank transfer Credit card – Mastercard Visa Amex

Invoice me in the sum of \$ _____

Card number: CVV No.: _____

Name of cardholder: _____

Expiry date: _____ Signature: _____

Bank transfer details: A/C Name: Intrepid Minds, BSB: 032 035, A/C Number: 259123, Bank: Westpac, Mascot Central, 1125 – 1127 Botany Road, Mascot NSW 2020
Please quote reference code with your payment.